

**Amendments to the Specification:**

Please replace the paragraph beginning on page 8, line 19, with the following rewritten paragraph:

-- The IVR browser WTE corresponds in its method of operation to, for example, the "Web Telephony Engine" from Microsoft Corp., which is described specifically at the address [http://msdn.microsoft.com/library/default.asp?url=/library/en-us/htmltel/wtestartpage\\_61et.asp](http://msdn.microsoft.com/library/default.asp?url=/library/en-us/htmltel/wtestartpage_61et.asp) "[http://msdn.microsoft.com/library/default.asp?url=/library/en-us/htmltel/wtestartpage\\_61et.asp](http://msdn.microsoft.com/library/default.asp?url=/library/en-us/htmltel/wtestartpage_61et.asp)" (without date information, contents referred to November 8, 2001). Both commands spoken by the user and DTMF ("Dual Tone Multifrequency") signals, which are transmitted to the IVR browser WTE and which are triggered by the user by activating a respective key on the communications terminal KE, serve for control of the IVR browser WTE by a user operating the communications terminal KE. --